

Kane County Animal Control	SOP # SO-02b
Subject: Adoption Policy	Date Issued: 1-1-2018 Approval: <u>BY</u>

The purpose of this procedure is to detail Kane County Animal Control's (KCAC) policy regarding adoption warranties, refunds and returns.

Policy/Warranties

1. Any person/family interested in interacting with an animal MUST have a completed adoption application prior to being able to touch an animal.
2. All members of the household MUST interact with the animal and be in agreement with the adoption of a particular animal.
3. Any person interacting with an animal must sign a liability waiver and understands that interaction with an animal carries a risk and they agree to accept all risks associated with interacting with an animal that can include but not limited to scratches, bites, being knocked down or possible contact with urine or feces.
4. Anyone agreeing to view an animal accepts all risks associated with the interaction and does not hold Kane County Animal Control or anyone associated with Kane County liable for any damages or injuries that occur.
5. All animals adopted from KCAC are sterilized, microchipped, dewormed and vaccinated for rabies¹ and distemper.
6. All animals on the adoption floor have met KCAC's basic standard for adoption. KCAC does not guarantee the behavior or health of any animal adopted from its facility once an animal has been adopted.
 - A. KCAC completes a basic animal behavior exam with all animals at our facility using a modified SAFER exam.
 - B. All animals are medically examined by the County Veterinarian for all health related matters.
7. All adopters MUST take the adopted animal to their chosen veterinarian within 10 days of the adoption to ensure the health and behavior of an adopted animal.

Refunds/Returns

No matter how careful the Shelter is in attempting to match the right pet with the right family, there will be occasions where animals will be returned to the Shelter. Any animal(s) adopted from KCAC may be returned at any time for the life of the pet.

- If the animal is returned within ten (10) business days of adoption the owner will be refunded the entire adoption fee.
- If the animal is returned after ten (10) business days then there will be no refund of the original adoption fee.
- Adopted animals that have had a transfer of ownership will no longer constitute as an adoption return but may be returned as an owner surrender.
- Adoption returns will be given priority for returning to this facility over owner surrendered animals. KCAC will work with the family surrendering the animals to find the quickest solution for returning.
- Adopters will not be approved to adopt from this facility again if they have surrendered or returned an animal to KCAC past the ten (10) business days post adoption.

¹ Rabies vaccinations are only given to animals over 4 months (16 weeks) of age per the State of Illinois Animal Control Act 5/10 ILCS 5/8. Animals adopted that do not meet this requirement shall make an appointment to return to Kane County Animal Control to receive this vaccination, at no charge to the owner, once the animal meets the age requirement.